

**Prometheus Security Group Global**

3019 Alvin Devane Blvd., Ste. 400 • Austin, TX 78741-7401

P. 512-247-3700 • http://psgglobal.net/

**Contract Number**: 47QSWA18D000Z

**Contract period**: Jan. 01, 2018 through Dec. 31, 2022

**Pricelist Version:** PS-A812 dated 2/11/2020

**FSC/PSC**: 6350 | N063 | R408 | R425

**DUNS**: 080544172

**WEB**: <http://www.psgglobal.net>

**Business size**: Veteran Owned Small Business

|  |  |
| --- | --- |
| **SIN** | **Description** |
| 334290 | Security and Detection Systems |
| 334290L | Physical Access Control Systems (PACS) - Legacy SIN |
| 334512 | Total Solution Support Products for Facilities Management Systems |
| 541330L | Security System Integration, Design, Management, and Life Cycle Support |
| 541330SEC | Security System Integration, Design, Management, and Life Cycle Support |
| OLM | Order-Level Materials (OLM) |

**Contact for Contract Administration**:

Carrie Bartz | Director of Operations |

512-247-3700 | [carrie.bartz@psgglobal.net](mailto:carrie.bartz@psgglobal.net)

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through **GSA** *Advantage!,* a menu-driven database system. The INTERNET address for **GSA** *Advantage!* is [**http://www.gsaadvantage.gov**](http://www.gsaadvantage.gov)

For more information on ordering from Federal Supply Schedules click on the GSA Schedules link at [www.gsa.gov](http://www.gsa.gov)

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**Prometheus Security Group Global (PSG)** is a Veteran Owned, Small Business Headquartered in Austin, Texas. PSG has senior management expertise and extensive experience developing innovative, cost-effective technical solutions for securing some of the world’s most Critical Assets. The PSG team has a demonstrated history for obtaining customer satisfaction across a wide range of products, including, Intrusion Detection Systems (IDS), Access Control (AC), Video Management Systems (VMS) as well as a host of 3rd party products ranging from basic sensors to highly integrated and complex products such as Ground Based Radar (GBR) systems.

**QUALITY**: PSG is a respected company and takes great pride in delivering the highest quality product solutions and services. PSG utilizes a Corporate-wide Operating Philosophy based on “Customer Satisfaction”. We’ve implemented “Total Quality Management” principles which seamlessly integrate customer requirements with our operational and functional structure and corporate objectives. Our proven approach provides total employee engagement and transparency with a methodology enabling us to address and solve customer concerns/issues/discrepancies while managing multiple projects across numerous agencies around the globe.

PSG integrates quality into all levels of the process. Activities include, verifying the technical approach and documentation match customer requirements, appropriate procedures are followed, technical configuration and testing reflect desired outcomes and final verification of the work product is complete, documentation is accurate and properly filed. When required, PSG may employ subcontractors to aid in delivering solutions to our customers. Our subcontractors are held to the same high level of quality assurance as our in-house staff. The President & CEO also serves as the Corporate Quality Chairman, our Managers serve as Quality Directors for each functional area of oversight. Employees are trained and receive ongoing education covering the details regarding specifications, processes, procedures, guidelines and controls. Our Quality level and performance accomplishments are judged by our Customers Level of Satisfaction!

**DOD**:

PSG is the Department of Defenses’ Nuclear certification industry leader in the design, development, deployment and support for VMS (Video Management Systems). Video Image Display and Control System (VICADS®) is an advanced, state-of-the-art, critical asset security appliance that delivers high definition (1080p) real time video, FIPS encryption and control data for an IP network.

Supported by a highly qualified Engineering, Operational, Service and Support team, we help customers design, develop, deploy and understand the complexities of an integrated electronic security system. We embrace unique customer requirements and are able to integrate complex 3rd party alarm and access control annunciator platforms such as Vindicator, Linx, Argus, PSIM’s, Top Boxes, etc. This include applications requiring simple as well as sophisticated sensor products ranging from balance magnetic switches, to Ground Based Radar (GBR) by FLIR, taut-wire fencing (DeTekion), etc. PSG also provides FIPS 140-2 SCIF level encryption to single and remote facilities via our new, high security multi-function security appliance – TALON™. In 2017 we added a patented unique (market first and only) “anti-spoofing” Scene Authentication” product capable of encrypting a video scene in real time.

# PREVIOUS CLIENTS:

|  |  |
| --- | --- |
| Image result for DOD logo vector | **DEPARTMENT OF DEFENSE** |
| https://upload.wikimedia.org/wikipedia/commons/thumb/2/23/Seal_of_the_US_Air_Force.svg/2000px-Seal_of_the_US_Air_Force.svg.png | **DEPARTMENT OF THE AIR FORCE** |
| Image result for DSCA logo vector | **DEFENSE SECURITY COOPERATION AGENCY** |

# 1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs):

|  |  |
| --- | --- |
| **SIN** | **Description** |
| 334290 | Security and Detection Systems |
| 334290L | Physical Access Control Systems (PACS) - Legacy SIN |
| 334512 | Total Solution Support Products for Facilities Management Systems |
| 541330L | Security System Integration, Design, Management, and Life Cycle Support |
| 541330SEC | Security System Integration, Design, Management, and Life Cycle Support |
| OLM | Order-Level Materials (OLM) |

# 1b. LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH SIN:

|  |  |  |
| --- | --- | --- |
| **SIN** | **MODEL** | **PRICE** |
| 334290 | Fiber Optic Insensitive Cable, per meter | $3.16 |
| 334290L | Proxcard II Clamshell Style | $3.16 |
| 334512 | PMP450 5Ghz N-to-N Cable (16") | $23.46 |
| 541330L | N/A | N/A |
| 541330SEC | N/A | N/A |
| OLM | N/A | N/A |

# 

# 1c. HOURLY RATES: (Services Only):

| **SIN** | **Labor Category Title** | **Rate** |
| --- | --- | --- |
| 541330L 541330SEC | System Design & Engineering | $93.80 |
| 541330L 541330SEC | Sr. System Design & Engineering | $157.98 |
| 541330L 541330SEC | Draftsman\*\* | $88.87 |
| 541330L 541330SEC | Graphics Development\*\* | $41.26 |
| 541330L 541330SEC | Installation Support/Field Technician\*\* | $83.93 |
| 541330L 541330SEC | Sr. Installation Support/Sr. Field Technician | $123.43 |
| 541330L 541330SEC | On Site Programming & Test | $118.49 |
| 541330L 541330SEC | Acceptance Testing | $118.49 |
| 541330L 541330SEC | Equipment Pre-Programming/Staging | $45.72 |
| 541330L 541330SEC | Software Development/Software Engineer II | $197.48 |
| 541330L 541330SEC | Remote Technical Support | $83.93 |
| 541330L 541330SEC | Assembly & Fabrication | $44.43 |
| 541330L 541330SEC | Database Conversion/Systems Engineer I | $157.98 |
| 541330L 541330SEC | Field Engineer | $108.61 |
| 541330L 541330SEC | Sr. Field Engineer | $118.49 |
| 541330L 541330SEC | Manager, Product Training & Documentation\*\* | $93.80 |
| 541330L 541330SEC | Training Instruction, Standard | $93.80 |
| 541330L 541330SEC | Training Instruction, VICADS | $60.80 |
| 541330L 541330SEC | VICADS Operation & Administration Course, Per Student | $1,777.33 |
| 541330L 541330SEC | Sr. Program Management | $157.98 |
| 541330L 541330SEC | Program Management (Indirect) | $123.43 |
| 541330L 541330SEC | Sr. Project Manager | $157.98 |
| 541330L 541330SEC | Project Manager | $123.43 |

# 2. MAXIMUM ORDER\*:

| **SIN** | **Amount** |
| --- | --- |
| 334290 | $250,000 |
| 334290L | $250,000 |
| 334512 | $250,000 |
| 541330L | $250,000 |
| 541330SEC | $250,000 |
| OLM | N/A |

\*Ordering activities may request a price reduction at any time before placing an order, establishing a BPA, or in conjunction with the annual BPA review. However, the ordering activity shall seek a price reduction when the order or BPA exceeds the simplified acquisition threshold. Schedule contractors are not required to pass on to all schedule users a price reduction extended only to an individual ordering activity for a specific order or BPA.

# 3. MINIMUM ORDER:

$100.00

# 4. GEOGRAPHIC COVERAGE:

Domestic & Overseas

# 5. POINT(S) OF PRODUCTION:

US.

# 6. DISCOUNT FROM LIST PRICES:

Prices are listed as GSA Net, Discount Deducted and IFF included.

# 7. QUANTITY DISCOUNT(S):

N/A

# 8. PROMPT PAYMENT TERMS:

2%, 10; Net 30. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

# 9A. GOVERNMENT PURCHASE CARDS MUST BE ACCEPTED AT OR BELOW THE MICRO-PURCHASE THRESHOLD.

PSG accepts Government Purchase Cards at or below the micro-purchase threshold.

# 9B. GOVERNMENT PURCHASE CARDS ARE ACCEPTED ABOVE THE MICRO-PURCHASE THRESHOLD.

PSG accepts Government Purchase Cards above the micro-purchase threshold.

# 10. FOREIGN ITEMS:

N/A

# 11a. TIME OF DELIVERY:

Products: 6-8 weeks

Services: Determined on a task order basis

# 11b. EXPEDITED DELIVERY:

Call PSG @ 512.247.3700

# 11c. OVERNIGHT AND 2-DAY DELIVERY:

Call PSG @ 512.247.3700

# 11d. URGENT REQUIRMENTS:

Customers are encouraged to contact the contractor for the purpose of requesting accelerated delivery.

# 12. FOB POINT:

Products – Origin, freight prepaid and add

Services - Destination

# 13a. ORDERING ADDRESS:

3019 Alvin Devane Blvd., Ste. 450

Austin, TX 78741-7401

# 13b. ORDERING PROCEDURES:

For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in FAR 8.405-3

# 14. PAYMENT ADDRESS:

3019 Alvin Devane Blvd., Ste. 450

Austin, TX 78741-7401

# 15. WARRANTY PROVISION:

Manufacturer’s Standard Commercial Warranty, Customer should contact contractor for a copy of the warranty. Warranty period begins one year following customer acceptance

# 16. EXPORT PACKING CHARGES:

N/A

# 17. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE:

Contact Contractor.

# 18. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE):

N/A

# 19. TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE):

N/A

# 20. TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE):

N/A

# 20a. TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE):

N/A

# 21. LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE):

N/A

# 22. LIST OF PARTICIPATING DEALERS (IF APPLICABLE):

N/A

# 23. PREVENTIVE MAINTENANCE (IF APPLICABLE):

N/A

# 24a. SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES

(e.g. recycled content, energy efficiency, and/or reduced pollutants):

N/A

# 24b. SECTION 508 COMPLIANCE FOR EIT:

The EIT Standards can be found at: [www.section508/gov/](http://www.section508/gov/)

# 25. DUNS NUMBER:

080544172

# 26. NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE:

Contractor has an Active Registration in the SAM database.

**ATTACHMENT I: LABOR CATEGORY DESCRIPTIONS**

SYSTEM DESIGN & ENGINEERING

Minimum Years of Experience: 7 years

Minimum Education Requirements: Bachelor’s Degree in Engineering or related technical field

Training/Certification: Must have ability to obtain original equipment manufacturer training and certification on various systems

Responsibilities: The Systems Design & Engineer position is responsible for the day to day interaction and support of the Engineering, Sales, Operations, and Field Service Teams. This position requires a highly self-motivated individual, with strong attention to detail and focus on client service and satisfaction. This individual will need to have solid leadership, organizational and communication skills; as well as the ability to present a professional image at all times. They will have in-depth knowledge of IP-based video, access control and intrusion detection systems and their deployment in high-security applications. This position provides technical approval of system design proposes and is responsible for the accuracy and compliance of projects bid, therefore a high degree of expertise with government physical security guidelines and industry standards is essential. This position also assists the Director on company-internal tasks that require direct interaction with another staff. This function/labor description may be performed by an Engineering Manager or Systems Engineer.

SR. SYSTEM DESIGN & ENGINEERING

Minimum Years of Experience: 10 years

Minimum Education Requirements: Bachelor’s Degree in Engineering or related technical field

Training/Certification: Must have ability to obtain original equipment manufacturer training and certification on various systems

Responsibilities: The Sr. Systems Design & Engineer position is responsible for the day to day interaction and support of the Engineering, Sales, Operations, and Field Service Teams. This position requires a highly self-motivated individual, with strong attention to detail and focus on client service and satisfaction. This individual will need to have solid leadership, organizational and communication skills; as well as the ability to present a professional image at all times. They will have in-depth knowledge of IP-based video, access control and intrusion detection systems and their deployment in high-security applications. This position provides technical approval of system design proposes and is responsible for the accuracy and compliance of projects bid, therefore a high degree of expertise with government physical security guidelines and industry standards is essential. This position also assists the Director on company-internal tasks that require direct interaction with another staff. This function/labor description may be performed by an Engineering Manager or Systems Engineer.

DRAFTSMAN

Minimum Years of Experience: 5+ years 2D & 3D CAD Software and drafting experience (AutoCAD, Solidworks etc) -OR-

Minimum Education Requirements: AAS Degree in Design and Drafting

Training/Certification: N/A

Responsibilities: The Draftsman key responsibilities are engineering design support, drafting and modeling of new products, production of detailed installation drawing packages and graphical content for access control, intrusion detection and video surveillance systems for high security applications. The role of the position is to develop and maintain detailed design drawings and specifications for mechanical equipment, controls and processes by using computer-aided drafting (CAD) equipment. The designer will manage projects by handling design drawings. They must have prior experience with Electrical, Mechanical or Civil Engineering design principles. This position requires the individual to have mastered 2D and 3D design planes, strong mathematical skills and knowledge of CAD software and support equipment, like plotters. They will have strong creative, organizational and communication skills, be goal oriented, ambitious, accept empowerment within boundaries and desire to work within cross functional team environments. This individual will have the ability to present a professional image and have a commitment to customer service. This function/labor description may be performed by a CAD Technician.

GRAPHICS DEVELOPMENT

Minimum Years of Experience: 5+ years 2D & 3D CAD Software and drafting experience (AutoCAD, Solidworks etc)

Minimum Education Requirements: Associates of Applied Science (AAS) Degree in Design and Drafting

Training/Certification: N/A

Responsibilities: The Graphics Development key responsibilities are engineering design support, drafting and modeling of new products, production of detailed installation drawing packages and graphical content for access control, intrusion detection and video surveillance systems for high security applications. The designer will manage projects by handling design drawings. They must have prior experience with Electrical, Mechanical or Civil Engineering design principles. This position requires that the individual be familiar with VCC graphics or other design work like 3-D models, perimeter camera layouts in 3-D, enclosure models etc. They will have strong creative, organizational and communication skills, be goal oriented, ambitious, accept empowerment within boundaries and desire to work within cross functional team environments. This individual will have the ability to present a professional image and have a commitment to customer service. This function/labor description is performed by a CAD Technician.

INSTALLATION SUPPORT/FIELD TECHNICIAN

Minimum Years of Experience: 1-4 Years

Minimum Education Requirements: Minimum High School diploma or equivalent, Associates Degree preferred

Training/Certification: Ability to obtain Honeywell-Vindicator V5 IDS, ACS and VCC certification, VICADS certification, and CPR and First Aid certification, formal military or accredited civilian low voltage electrical and/or electronics training highly desired. Certified System Engineer ICAM PACS (CSEIP) may be required on FIPS certified installs.

Responsibilities: The Installation Support/Field Technician is responsible for performance and oversight of installation, programming, troubleshooting, testing, and maintenance of proprietary IP-based access control, intrusion detection and video surveillance systems in highly sensitive facilities for government clients. Each installation is customized, and based on unique client requirements. The Installation Support/Field Technician must use discretion and utilize his/her own judgment when interacting with contractors or subcontractors dealing with proprietary systems on premise. They are responsible for prioritizing and scheduling the oversight and QAQC of all work performed by subcontractors. The Sr. Installation Support/Sr. Field Technician is supported by the expertise of the PSGG’ Systems Engineering and technical support staff. PSGG supports and promotes the enhancement of learning through the combination of work experience formal technical and academic coursework and intellectual instruction on the job. Continued specialized training is delivered and coordinated with the enhanced development of the propriety systems.

The Installation Support/Field Technician should possess network communications, wireless communication, and personal computer architecture and software experience. They will have strong organizational and communication skills, be goal oriented, ambitious, accept empowerment within boundaries, and desire to work within cross functional team environments. Ability to present a professional image and commitment to customer service are essential. This function/labor category may be performed by a Sr. Installation Support/Sr. Field Technician I, Field Engineer, III, or Engineering and Manufacturing Technician.

SR. INSTALLATION SUPPORT/SR. FIELD TECHNICIAN

Minimum Years of Experience: 5 Years

Minimum Education Requirements: Minimum High School diploma or equivalent, Associates Degree preferred

Training/Certification: Ability to obtain Honeywell-Vindicator V5 IDS, ACS and VCC certification, VICADS certification, and CPR and First Aid certification, formal military or accredited civilian low voltage electrical and/or electronics training highly desired. Certified System Engineer ICAM PACS (CSEIP) may be required on FIPS certified installs.

Responsibilities: The Field Technician is responsible for performance and oversight of installation, programming, troubleshooting, testing, and maintenance of proprietary IP-based access control, intrusion detection and video surveillance systems in highly sensitive facilities for government clients. Each installation is customized, and based on unique client requirements. The Installation Support/Field Technician must use discretion and utilize his/her own judgment when interacting with contractors or subcontractors dealing with proprietary systems on premise. They are responsible for prioritizing and scheduling the oversight and QAQC of all work performed by subcontractors. The Sr. Installation Support/Sr. Field Technician is supported by the expertise of the PSGG Systems Engineering and technical support staff. PSGG supports and promotes the enhancement of learning through the combination of work experience formal technical and academic coursework and intellectual instruction on the job. Continued specialized training is delivered and coordinated with the enhanced development of the propriety systems.

The Field Technician should possess network communications, wireless communication, and personal computer architecture and software experience. They will have strong organizational and communication skills, be goal oriented, ambitious, accept empowerment within boundaries, and desire to work within cross functional team environments. Ability to present a professional image and commitment to customer service are essential.

ON SITE PROGRAMMING AND TESTING/ACCEPTANCE TESTING

Minimum Years of Experience: 4 Years

Minimum Education Requirements: Minimum High School diploma or equivalent, Associates Degree preferred. Formal military or civilian low voltage electrical and/or electronics training. Successful completion of various manufacturer’s formal factory certification courses

Training/Certification: This position requires the individual to have mastered the installation and maintenance of all offered technologies. VICADS camera programming & configuration certification. Honeywell-Vindicator V5 IDS, ACS and VCC certifications, Milestone Certification, A+ Certification Network+ certification, CPR and First Aid certification

Responsibilities: The On-site programming and testing support is responsible for performance and oversight of installation, programming, troubleshooting, testing and maintenance of proprietary IP-based access control, intrusion detection and video surveillance systems in highly sensitive facilities for government clients. Each installation is customized and based on unique client requirements. The Sr. Installation Support/Sr. Field Technician III must use discretion and utilize his/her own judgment when interacting with contractors or subcontractors dealing with proprietary systems on premise. They are responsible for prioritizing and scheduling the oversight and QA/QC of all work performed by subcontractors. This position requires the individual to have mastered the installation and maintenance of all offered technologies. The individual must also possess advanced network communications, wireless communication, personal computer and server architecture and software experience. They will have strong leadership, organizational and communication skills, be goal oriented, ambitious, accept empowerment within boundaries and desire to work within cross functional team environments. Ability to present a professional image and commitment to customer service are essential. The On-site programming and testing support is supported by the expertise of the System Engineering and technical support staff.

EQUIPMENT PRE-PROGRAMMING/STAGING

Minimum Years of Experience: 5 years

Minimum Education Requirements: High School Diploma, AAS preferred

Training/Certification: VICADS, Honeywell-Vindicator V5 IDS, ACS and VCC Certifications, Formal military or civilian low voltage electrical and/or electronics training

Responsibilities: Equipment Pre-Programming/Staging responsibilities include manufacturing, programming, troubleshooting, testing, and maintenance of IP-based access control, intrusion detection and video surveillance systems for high security applications. This position requires the individual to master the installation and maintenance of all PSGG offered technologies. The individual must also possess electro-mechanical assembly skills, advanced network communications, wireless communications and personal computer architecture and software experience. They will have strong organizational, troubleshooting and communication skills, be goal oriented, ambitious, accept empowerment within boundaries, and desire to work within cross functional team environments. Ability to present a professional image and commitment to customer service are essential.

REMOTE TECHNICAL SUPPORT

Minimum Years of Experience: 4 years

Minimum Education Requirements: High School Diploma, AAS preferred

Training/Certification: VICADS, Honeywell-Vindicator V5 IDS, ACS and VCC Certifications, Formal military or civilian low voltage electrical and/or electronics training

Responsibilities: Remote Technical Support personnel provide clients with telephone or online software and hardware assistance. They will have strong troubleshooting and communication skills, desire to work within cross functional team environments. Ability to present a professional image and commitment to customer service are essential.

ASSEMBLY & FABRICATION

Minimum Years of Experience: 4 years

Minimum Education Requirements: High School Diploma, AAS preferred

Training/Certification: VICADS, Honeywell-Vindicator V5 IDS, ACS and VCC Certifications, Formal military or civilian low voltage electrical and/or electronics training

Responsibilities: Assembly & Fabrication responsibilities include manufacturing, adjustments, testing, and maintenance of equipment used for access control, intrusion detection and video surveillance systems for high security applications. This position requires the individual to master the installation and maintenance of all PSGG offered technologies. The individual must also possess electro-mechanical assembly skills, advanced network communications, wireless communications and personal computer architecture and software experience. They will have strong organizational, troubleshooting and communication skills, be goal oriented, ambitious, accept empowerment within boundaries, and desire to work within cross functional team environments. Ability to present a professional image and commitment to customer service are essential.

SOFTWARE DEVELOPMENT/SOFTWARE ENGINEER II

Minimum Years of Experience: 7 years

Minimum Education Requirements: Bachelor’s degree in Computer Science or related field or equivalent work experience in lieu of education

Training/Certification: VICADS, Honeywell-Vindicator V5 IDS, ACS and VCC Certifications,

Formal military or civilian low voltage electrical and/or electronics training

Responsibilities: The Software Development/Software Engineer I position is a part of the full life cycle software development process to include designing, developing, and maintaining system components. They will be responsible for analyzing clients’ needs and developing software solutions. This individual will be interacting with team members as required. They must have analytical, problem solving skills and have a hands-on approach to tasking. This employee will lead tasks and have supervisory responsibilities. Designs, modifies, develops, writes and implements software programming applications Supports and/or installs software applications/operating systems. Participates in the testing process through test review and analysis, test witnessing and certification of software. Supervises and mentors new developers. Will supervise up to three (3) employees based on company/department needs. Guidance will be provided from Department Director or Department Head for supervision of employees. As Task Leader will lead up to 4 to 5 employees. Recognizes software programming problems/issues and begins to provide solutions for review by manager. Familiar with a variety of concepts, practices, and procedures within software development field. Actively participates and leads by example in the organization’s software development policies and procedures. Relies on experience and judgment to independently plan and accomplish goals

DATABASE CONVERSION/SYSTEMS ENGINEER I

Minimum Years of Experience: 3 years

Minimum Education Requirements: Bachelor’s degree in Computer Science or related field or equivalent work experience in lieu of education

Training/Certification: VICADS, Honeywell-Vindicator V5 IDS, ACS and VCC Certifications, Formal military or civilian low voltage electrical and/or electronics training

Responsibilities: The Database Conversion/Systems Engineer I position is responsible for the day to day interaction and support of the ISS Engineering, Sales, Operations, and Field Service Teams. This position requires a highly self-motivated individual, with strong attention to detail and focus on client service and satisfaction. This individual will need to have solid leadership, organizational and communication skills; as well as the ability to present a professional image at all times. They will have in-depth knowledge of IP-based video, access control and intrusion detection systems and their deployment in high-security applications. This position provides technical approval of system design proposes and is responsible for the accuracy and compliance of projects bid by PSGG, therefore a high degree of expertise with government physical security guidelines and industry standards is essential. Utilizes PSGG-standard equipment configurations to create system bills of materials for installation and maintenance of security, access control and video systems. Provides system design support for Sales and assists Engineering Manager with system design standardization. Supports preparation of responses to Requests for Quotations, Bid and Proposal submissions, and Sources Sought packages, to include technical content development for items including but not limited to system block diagrams, interconnection drawings, system design approach descriptions and explanations of compliance. Participates is site surveys and coordinates with client POCs to ensure formal submittal packages meet or exceed all user-identified requirements. Develops Statements of Work based upon PSGG templates, customer-issued project descriptions, capabilities requirements and site survey information. Develops project Bills of Material to support equipment procurements. Coordinates with Operations to ensure currency of material and labor pricing information. Works with Engineering, Sales and CAD staff to produce Engineering design packages for proposals and for installations and maintenance teams. Ensures design compliance with all applicable code, manufacturer, industry and company installation and safety standards. Develops statements of work and subcontracts for needed support services. Participates with Operations Manager, Project Managers and Field Service to kick off projects, answer questions and explain specific project design aspects and requirements to team. Remains engaged with team post kick-off to resolve any technical hurdles that arise. Coordinates with Operations to ensure that PSGG master part number lists remain current, identifies discontinued parts for removal from lists and recommend suitable replacement items. Advises Engineering and Sales staff of new and/or developing requirements and how they may affect current business and product operations. Assists development and editing of marketing collateral. Update Quality Assurance procedures as processes, software, and hardware evolve. Document, track, and provide feedback to the ISS team on any QA issues found, patterns of problems, and recommendations for improvement. Performs other tasks as needed to facilitate on site project implementations

FIELD ENGINEER

Minimum Years of Experience: 4 years

Minimum Education Requirements: High School diploma or equivalent, Associates Degree preferred

Training/Certification: VICADS, Honeywell-Vindicator V5 IDS, ACS and VCC Certifications, Formal military or civilian low voltage electrical and/or electronics training

Responsibilities: Field Engineer responsibilities include manufacturing, programming, troubleshooting, testing, and maintenance of IP-based access control, intrusion detection and video surveillance systems for high security applications. This position requires the individual to master the installation and maintenance of all PSGG-offered technologies. The individual must also possess electro-mechanical assembly skills, advanced network communications, wireless communications and personal computer architecture and software experience. They will have strong organizational, troubleshooting and communication skills, be goal oriented, ambitious, accept empowerment within boundaries, and desire to work within cross functional team environments. Ability to present a professional image and commitment to customer service are essential. Perform electro-mechanical assembly of custom products produced by PSGG. Read and interpret Computer-aided drafting (CAD) schematics, wiring layouts and mechanical designs. Recommend and participate in the development of engineering changes as needed. Perform software testing and regression testing tasks. Document system malfunctions and testing issues. Perform bug reporting as well as following and tracking of issues reported to closure. Provide telephone technical assistance to customers or other technicians as needed. Coordinate with vendors to resolve product technical issues encountered in the field. Interface directly with project stakeholders to stage, program and manufacture PSGG offered technologies based upon work orders. Ensure compliance with system design documentation, and document any deviations. Conduct and document site walk-downs to determine equipment and material needs for new requirements. Perform field installation, troubleshooting, and maintenance practices in accordance with industry standards, governing codes and regulations. Perform a wide variety of tasks and change focus quickly as demands change

SR. FIELD ENGINEER

Minimum Years of Experience: 5 years

Minimum Education Requirements: High School diploma or equivalent, Associates Degree preferred

Training/Certification: VICADS, Honeywell-Vindicator V5 IDS, ACS and VCC Certifications, Formal military or civilian low voltage electrical and/or electronics training

Responsibilities: Sr. Field Engineer responsibilities include manufacturing, programming, troubleshooting, testing, and maintenance of IP-based access control, intrusion detection and video surveillance systems for high security applications. This position requires the individual to master the installation and maintenance of all PSGG-offered technologies. The individual must also possess electro-mechanical assembly skills, advanced network communications, wireless communications and personal computer architecture and software experience. They will have strong organizational, troubleshooting and communication skills, be goal oriented, ambitious, accept empowerment within boundaries, and desire to work within cross functional team environments. Ability to present a professional image and commitment to customer service are essential. Perform electro-mechanical assembly of custom products produced by PSGG. Read and interpret Computer-aided drafting (CAD) schematics, wiring layouts and mechanical designs. Recommend and participate in the development of engineering changes as needed. Perform software testing and regression testing tasks. Document system malfunctions and testing issues. Perform bug reporting as well as following and tracking of issues reported to closure. Provide telephone technical assistance to customers or other technicians as needed. Coordinate with vendors to resolve product technical issues encountered in the field. Interface directly with project stakeholders to stage, program and manufacture PSGG offered technologies based upon work orders. Ensure compliance with system design documentation, and document any deviations. Conduct and document site walk-downs to determine equipment and material needs for new requirements. Perform field installation, troubleshooting, and maintenance practices in accordance with industry standards, governing codes and regulations. Perform a wide variety of tasks and change focus quickly as demands change

MANAGER, PRODUCT TRAINING & DOCUMENTATION

Minimum Years of Experience: 5 Years

Minimum Education Requirements: Minimum H.S. Diploma combined with direct JAVA training certification, Associates Degree or Graduate degree in technical or language arts discipline preferred

Training/Certification: VICADS™ Certification, Honeywell-Vindicator V5 IDS, ACS and VCC certifications, Milestone Certification, A+ Certification, Network+ certification, formal military or civilian low voltage electrical and/or electronics training

Responsibilities: The Manager, Product Training & Documentation is responsible for manufacturing, programming, troubleshooting, testing and maintenance of IP-based access control, intrusion detection and video surveillance systems for high security applications. This position requires the individual to master the installation and maintenance of all PSGG offered technologies. The individual must also possess electro-mechanical assembly skills, advanced network communications, wireless communications, personal computer architecture and software experience. They will have strong organizational, troubleshooting and communication skills, be goal oriented, ambitious, accept empowerment within boundaries and desire to work within cross functional team environments. This individual will possess the ability to present a professional image and have a commitment to customer service. This function/labor category is performed by the Manager, Product Training & Documentation.

Lead and train subordinates in installation, troubleshooting and maintenance practices in accordance with industry standards, governing codes and regulations. Provide formal product certification training to company business partners, end users, operators and maintenance personnel. Produce presentations, material and exercises (labs) to enhance training quality. Provide system user/operator familiarization training on common system functionality. Provide technical writing, capturing of required configurations and product documentation for software releases and ISSD products. Work closely with business services group and other employees to continually enhance and improve training and product documentation.

TRAINING INSTRUCTION, Standard

Minimum Years of Experience: 5 Years

Minimum Education Requirements: Minimum H.S. Diploma combined with direct JAVA training certification, Associates Degree or Graduate degree in technical or language arts discipline preferred

Training/Certification: Honeywell-Vindicator V5 IDS, ACS and VCC certifications, Milestone Certification, A+ Certification, Network+ certification, formal military or civilian low voltage electrical and/or electronics training

Responsibilities: Responsible for providing System Administrator and Operator Training in classroom settings and in the field when needed. Trainer must impart knowledgeable of the software product and use to train other on how to operate, administer, and perform training.

TRAINING INSTRUCTION, VICADS (Client Site)

Minimum Years of Experience: 5 Years

Minimum Education Requirements: Minimum H.S. Diploma combined with direct JAVA training certification, Associates Degree or Graduate degree in technical or language arts discipline preferred

Training/Certification: VICADS™ Certification, Honeywell-Vindicator V5 IDS, ACS and VCC certifications, Milestone Certification, A+ Certification, Network+ certification, formal military or civilian low voltage electrical and/or electronics training

Responsibilities: Responsible for providing VICADS® System Administrator and Operator Training in classroom settings and in the field when needed. Trainer must impart knowledgeable of the VICADS product and use to train other on how to operate, administer, and perform training.

TRAINING INSTRUCTION, VICADS Operation & Administration Course (PSGG Site)

Minimum Years of Experience: 5 Years

Minimum Education Requirements: Minimum H.S. Diploma combined with direct JAVA training certification, Associates Degree or Graduate degree in technical or language arts discipline preferred

Training/Certification: VICADS™ Certification, Honeywell-Vindicator V5 IDS, ACS and VCC certifications, Milestone Certification, A+ Certification, Network+ certification, formal military or civilian low voltage electrical and/or electronics training

Responsibilities: Responsible for providing VICADS® System Administrator and Operator Training in classroom settings and in the field when needed. Trainer must impart knowledgeable of the VICADS product and use to train other on how to operate, administer, and perform training.

SR. PROGRAM MANAGEMENT

Minimum Years of Experience: 10 Years

Minimum Education Requirements: BBA or BA in related field

Training/Certification: N/A

Responsibilities: Responsible for the management and execution of entire programs and single projects of high complexity. Manages Project Managers, leads, and works directly with the client to ensure successful delivery. Manages project team and subcontractors, assists in development of project plans and schedules and is responsible for their execution. Interfaces with customer regarding all aspects of the project, including training. Establishes milestones and monitors adherence to master plans and schedules. Identifies program problems and obtains solutions.

PROGRAM MANAGEMENT (INDIRECT)

Minimum Years of Experience: 7 Years

Minimum Education Requirements: BBA or BA in related field

Training/Certification: N/A

Responsibilities: Responsible for the management and execution of entire programs and single projects of high complexity. Manages Project Managers, leads, and works directly with the client to ensure successful delivery. Manages project team and subcontractors, assists in development of project plans and schedules and is responsible for their execution. Interfaces with customer regarding all aspects of the project, including training. Establishes milestones and monitors adherence to master plans and schedules. Identifies program problems and obtains solutions.

PROJECT MANAGEMENT

Minimum Years of Experience: 7 Years

Minimum Education Requirements: BBA or BA in Marketing or related field

Training/Certification: N/A

Responsibilities: Responsible for the management and execution of single projects of simple to medium complexity. Manages project team and subcontractors, assists in development of project plans and schedules and is responsible for their execution. Interfaces with customer regarding all aspects of the project, including training. Establishes milestones and monitors adherence to master plans and schedules. Identifies program problems and obtains solutions.

SR. PROJECT MANAGEMENT

Minimum Years of Experience: 10 Years

Minimum Education Requirements: BBA or BA in Marketing or related field

Training/Certification: N/A

Responsibilities: Responsible for the management and execution of single projects of simple to medium complexity. Manages project team and subcontractors, assists in development of project plans and schedules and is responsible for their execution. Interfaces with customer regarding all aspects of the project, including training. Establishes milestones and monitors adherence to master plans and schedules. Identifies program problems and obtains solutions.